

From: Bobby Cammer
To: Microsoft ATR
Date: 12/31/01 10:18pm
Subject: Microsoft Settlement

I am a very small user of Microsoft products. Being retired I only use the Microsoft products for personal work.

Problems I see with Microsoft having complete control over the world's and my operating system.

1. I cannot sell their product (Windows 95 or Windows 98) to someone else without including at least one part of hardware. This is just intimidation by Microsoft. What if Ford motors restricted the sale of a part from their vehicles without sending the motor?
2. My operating system Windows 98 is loaded with Microsoft stuff that I either have to accept or find out how to delete or over ride it. Tell Microsoft to keep their extras and sell the on the open competitive market. If I want their stuff I'll buy it.
3. There is no competition in the operating systems market that an old amateur like me can buy or even compare costs. With this monopoly Microsoft can and does sell the product at an inflated price. They will only sell at their controlled market price. You can't go to a discount store and buy the product at a volume price.
4. Windows 98 frequently goes belly up and stops in mid function. There is no customer complaint department that really listens. They state that they have most of the problems taken care of. Where I come from that's called horse dung.
5. When I was working in the manufacturing sector if you had a product that garnered at least 80 percent of the market you had to routinely justify the selling price. How in heavens name can Microsoft justify the current cost of Windows 98?
6. If you buy one of the popular PC's it will come with the Windows operating system bundled on a single CD with the other software. If you dump, trash or upgrade (build your own) your PC you cannot take the software to the new PC. It's like Microsoft put a soul in the machine and only Microsoft, decay or God can remove it. The CD now is only usable as a Frisbee! Who do you think forces the PC builder to bundle their stuff?
7. Try selling your old copy of Windows 95 on eBay. Now that you have one of the later versions you no longer need it. Microsoft controls the sale by eBay and their sellers. You can't sell it without complying with Microsoft's rules. Microsoft has a large paid legal staff to monitor and protect against violations of their monopolistic rules.

I hope my name is kept in confidence. I don't need either the FBI or Microsoft legal eagles checking me.

Regards